

## **Privacy Notice – for parents/carers and pupils**

Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about:

- 1. Parents/carers**
- 2. Pupils**

**Al-Noor Primary School**, 619-629 Green Lane, Goodmayes, Ilford, Essex, IG3 9RP, is the '**data controller**' for the purposes of data protection law.

Please note our Data Protection Officer is the DPO at the London Borough of Redbridge and they can be contacted at [dataprotection.schools@redbridge.gov.uk](mailto:dataprotection.schools@redbridge.gov.uk).

### **1. The use of your personal data**

#### **The personal data we hold**

Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Contact details and contact preferences
- Bank details
- Photographs
- CCTV images captured in school

We may also collect, store and use information about you that falls into "special categories" of more sensitive personal data. This includes information about (where applicable):

- Characteristics, such as ethnicity, languages spoken and eligibility for certain benefits
- Family circumstances
- Physical and mental health, including medical conditions
- Support received, including care packages, plans and support providers.

We may also hold data about you that we have received from other organisations, including other schools and social services.

#### **Why we use this data**

We use this data to:

- Report to you on your child's attainment and progress
- Keep you informed about the running of the school (such as emergency closures) and events
- Process payments for school services and clubs
- Provide appropriate pastoral care
- Protect pupil welfare
- Administer admissions waiting lists
- Assess the quality of our services
- Carry out research

- Comply with our legal and statutory obligations

### **Use of your personal data for marketing purposes**

Where you have given us consent to do so, Al-Noor Primary School may send you marketing information by email or text promoting school events, campaigns, charitable causes or services that may be of interest to you. You can withdraw consent or 'opt out' of receiving these emails and/or texts at any time by clicking on the 'Unsubscribe' link at the bottom of any such communication, or by contacting our data protection officer.

## **2. The use of your child's personal data**

### **The personal data we hold**

Personal data that we may collect, use, store and share (when appropriate) about pupils includes, but is not restricted to:

- Contact details, contact preferences, date of birth, identification documents
- Results of internally and externally set test and assessments
- Pupil and curricular records
- Characteristics, such as ethnic background, eligibility for free school meals, or special educational and disability needs
- Information on behaviour and exclusions
- Details of any medical conditions, including physical and mental health
- Attendance information
- Safeguarding information
- Details of any support received, including care packages, plans and support providers
- Photographs
- CCTV images captured in school

We may also hold data about pupils that we have received from other organisations, including other schools, local authorities and the Department for Education.

### **Why we use this data**

We use this data to:

- Support pupil learning
- Monitor and report on pupil progress
- Provide appropriate pastoral care
- Protect pupil welfare
- Assess the quality of our services
- Administer admissions waiting lists
- Carry out research
- Comply with the law regarding data sharing

### **Our legal basis for using this data**

We only collect and use yours and our pupils' personal data when the law allows us to. Most commonly, we process it where:

- We need to comply with a legal obligation
- We need it to perform an official task in the public interest
- We need it to fulfil the terms of the contract of admissions.

Less commonly, we may also process yours and our pupils' personal data in situations where:

- We have obtained consent to use it in a certain way
- We need to protect the individual's vital interests (or someone else's interests)

Where we have obtained consent to use yours and our pupils' personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn.

*Some of the reasons listed above for collecting and using yours and our pupils' personal data overlap, and there may be several grounds which justify our use of this data.*

## Collecting this information

While the majority of information we collect about you and our pupils is mandatory, there is some information that can be provided voluntarily.

Whenever we seek to collect information from you or your child, we make it clear whether providing it is mandatory or optional. If it is mandatory, we will explain the possible consequences of not complying.

## How we store this data

We keep personal information about you and our pupils while they are attending our school. We may also keep it beyond their attendance at our school if this is necessary in order to comply with our legal obligations. We have adopted the [Information and Records Management Society's toolkit for schools](#) which sets out how long we keep information about pupils.

This document can be viewed online for free at: [http://irms.org.uk/?page=schoolstoolkit&terms=.](http://irms.org.uk/?page=schoolstoolkit&terms=)

## Data sharing (parents/carers)

We do not share information about you with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law), we may share personal information about you with:

- Our local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns, names and addresses for EYFS funding, names and contact details when a child leaves the school and names and contact details of parents for any child 'missing in education'.
- A pupil's family and representatives – to meet our legal duty of care for pupil welfare and learning
- Educational service providers – to ensure the health, safety and welfare of pupils engaged in wider learning opportunities
- Health authorities – to meet the vital interests of pupils such as in the event of medical emergencies
- Police forces, fraud investigators, courts, tribunals – to comply with legal obligations to share information
- The National Health Service (NHS)

## Data sharing (pupils)

We do not share information about pupils with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law) we may share personal information about pupils with:

- Our local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns, contact information for EYFS funding, contact information when a child leaves the school
- The Department for Education – to meet our legal obligations to share certain information with it, such as Key Stage One and Two results
- A pupil's family and representatives – to meet our legal duty of care for pupil welfare and learning
- Educational service providers – to engage services that enrich learning and assist the school to fulfil the contract of admissions
- Ofsted – to meet legal requirements for the inspection of schools
- Suppliers and service providers – to engage services that assist the school to fulfil the contract of admissions
- Financial organisations – to collect school fees or manage the school's finances
- Central and local government – to meet our legal obligations to share certain information such as Key Stage One and Two results
- Our auditors – to demonstrate the school's financial or regulatory compliance and performance
- Survey and research organisations – to share information to analyse trends in the school's performance
- Health authorities – to meet the vital interests of pupils such as immunisations or in the event of medical emergencies
- Social welfare organisations – to promote the health and well-being of pupils
- Professional advisers and consultants – to enhance the school's financial or educational performance
- Charities and voluntary organisations – to enhance pupils' learning experiences
- Police forces, courts, tribunals – to comply with legal obligations to share information
- Professional bodies – to comply with legal obligations to share information
- The National Health Service (NHS)

### **National Pupil Database**

We are required to provide information about pupils to the Department for Education as part of statutory data collections such as the school census and Early Years' census.

Some of this information is then stored in the National Pupil Database (NPD), which is owned and managed by the Department and provides evidence on school performance to inform research.

The database is held electronically so it can easily be turned into statistics. The information is securely collected from a range of sources including schools, local authorities and exam boards.

The Department for Education may share information from the NPD with other organisations which promote children's education or wellbeing in England. Such organisations must agree to strict terms and conditions about how they will use the data.

For more information, see the Department's webpage on [how it collects and shares research data](#). You can also [contact the Department for Education](#) with any further questions about the NPD.

### **Transferring data internationally**

Where we transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law.

## **Parents and pupils' rights regarding personal data**

Individuals have a right to make a '**subject access request**' to gain access to personal information that the school holds about them.

Parents/carers can make a request with respect to their child's data where the child is not considered mature enough to understand their rights over their own data (usually under the age of 12), or where the child has provided consent.

If you make a subject access request, and if we do hold information about you or your child, we will:

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you or your child
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form.

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request please contact the School's Office Manager.

Parents, or those with parental responsibility, do not have a legal right of access to their child's educational record. However the school will endeavour to respond to reasonable requests at the discretion of the Headteacher and within a reasonable length of time. The school may charge for the administrative time and costs that a response to such a request might entail.

## **Other rights regarding yours and your child's data**

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

- Object to the use of personal data if it would cause, or is causing, damage or distress
- Prevent it being used to send direct marketing
- Object to decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our School's Office Manager.

## **Complaints**

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our data protection officer – please see below.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **data protection officer at the London Borough of Redbridge** at [dataprotection.schools@redbridge.gov.uk](mailto:dataprotection.schools@redbridge.gov.uk).

*This notice is based on the Department for Education's model privacy notice for pupils, amended to include parents/carers and to reflect the way we use data in this school.*